

Understanding Benefits. Resolving Bills. Advocating for You.

Pricing and services guide

Coastal Healthcare Advocates offers a range of services to help you understand your medical bills, resolve insurance issues, and get the most out of your benefits. Below are our standard rates—we're happy to discuss which option fits your situation during your initial consultation.

01 Getting started

SERVICE	PRICE
Initial Consultation 20–30 minute phone or video call to discuss your situation and how we can help.	Free
Standard Hourly Rate Ongoing advocacy work billed in 15-minute increments.	\$85 / hour

02 Flat-fee services

SERVICE	PRICE
Medical Bill & EOB Review Line-by-line review of an itemized bill and EOB to identify errors, duplicate charges, or overbilling.	\$125–\$200
Insurance Claim Appeal Research, drafting, and submission of a written appeal for a denied claim.	\$175–\$300
Benefits Explanation Session One-on-one session to explain your plan, coverage, and out-of-pocket costs.	\$75
Provider Negotiation Direct negotiation with a provider or billing office to reduce a balance or set up a payment plan.	\$125–\$250

03 Ongoing support packages

SERVICE	PRICE
Single-Issue Package Up to 3 hours of advocacy on one specific bill, claim, or denial.	\$225
Monthly Support Plan Up to 5 hours per month of ongoing advocacy for clients managing multiple bills or claims.	\$375 / month

04 Notes

- Rates listed are starting points and may be adjusted based on case complexity, the number of providers/insurers involved, and time required.
- All clients receive a Service Agreement and Financial Responsibility Agreement outlining fees before work begins.
- Most healthcare advocacy services are not covered by insurance and are paid directly by the client.
- Payment plans may be available—ask us about options.